



September 5, 2018

Via ECFS

Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street SW
Washington, DC 20554

Re: Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. § 160(c) to Accelerate Investment in Broadband and Next-Generation Networks, WC Docket No. 18-141

Dear Ms. Dortch,

I am writing to you on behalf of Richard Hancock, Inc. We are a commercial wood framing contractor working throughout the Greater Bay Area. We currently employ approximately 100 people including carpenters and support staff. We are a Sonic customer, and we urge you not to grant USTelecom's petition.

Sonic currently provides our phone and internet service. Our upload speed is 4.5 mb/s. Download speed is 45 mb/s.

We chose Sonic because they offered a better product for less money. We also feel their customer service is more prompt and more personable.

Before we contacted Sonic, our service was provided by Comcast (internet) and AT&T (phone). Pricing continued to go up for these services and we were quoted an extremely high rate increase by AT&T, informing us that they had no other options for us. When we informed the AT&T rep that we were changing to Sonic, he suddenly had multiple (and less expensive) options for us to consider.

Please do not end the ability of providers like Sonic to offer an alternative to the incumbent providers.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Bruce Lamar', is written over a faint, stylized background graphic.

Bruce Lamar
President
RHI